

# CONSOLIDATED INFORMATION TECHNOLOGY SERVICES TASK ASSIGNMENT (TA)

1. **TITLE:** (B501) Modifications to Air Venture web site

<b>TA No:</b>	245	
<b>Task Area Monitor:</b>	<b>Alternate Task Area Monitor:</b>	None
<b>NASA POC:</b>	<b>Software Control Class:</b>	Low Control
<b>Type of Task:</b>	Non-Recurring Task	

## 2. BACKGROUND

The Office of External Affairs has a website that requires updates to content (Air Venture). A list of these updates has been supplied and ConITS will identify and modify the site pages to be updated per these instructions.

## 3. OBJECTIVE

The Office of External Affairs has a website that requires updates to content (Air Venture). A list of these updates has been supplied and ConITS will identify and modify the site pages to be updated per these instructions.

## 4. GENERAL IT SUPPORT SERVICES

### General IT Support Services Performance Metrics

Performance Standard: The contractor delivers product within costs and schedule.

#### Performance Metrics:

Exceeds: The contractor delivers application to the customer prior to scheduled delivery date and/or 5 percent under cost.

Meets: The contractor delivers application to the customer on scheduled delivery date and/or on cost.

Fails: The contractor delivers application to the customer after scheduled delivery date and/or exceeds stated cost by more than 5 percent.

Performance Standard: Product quality meets customer expectations.

#### Performance Metrics:

Exceeds: Product performance exceeds customer's documented requirements and expectations. Product provides service to the customer beyond anticipated use requirements. Customer provides written or verbal communication indicating the same.

Meets: The product performs as documented in the requirements and meets customer needs. Customer is satisfied with product and uses in the manner intended.

Fails: Product does not perform as documented in the requirements and customer expectations are not met. Customer is not satisfied with product and cannot use in the manner intended.

Performance Standard: Deliverables are made on schedule; and meet project requirements and acceptance criteria.

Performance Metrics:

Exceeds: All deliveries are made on or ahead of schedule. The system or application meets the TA requirements without exception. No anomalies are found during testing.

Meets: Any delays in delivery are minor and are made up within the overall schedule. Only minor deficiencies are found that are readily correctable within the development schedule.

Fails: A delivery is more than two weeks late or overall schedule has slipped by more than one month. Deficiencies are found that will result in significant delays to correct.

## **5. SYSTEM AND APPLICATION DEVELOPMENT SERVICES**

Project Title: AIR VENTURE WEB SITE

LaRC Software Manager:

Software Software Control Class: Low

Responsibilities of Contractor and LaRC personnel: The contractor shall design, develop, prototype, code and test software to meet OEA requirements.

### **Requirements:**

Remove the NASA Attire, Badge Type, Building Name sections. Remove references to these sections on all pages.

Change "exhibit names for Main Building" to "Exhibit Name"

Delete names currently in staffing list without sending an e-mail. Keep the capability to have the mailing when name deleted for folks registering for 2009.

Change entry of larc.nasa.gov email addresses to nasa.gov email addresses.

### **Acceptance Criteria:**

Web application is fully functional and meets the requirements identified OEA, the application is in compliance with all applicable government policy.

## **6. WORK-AREA SPECIFIC SERVICES**

None required.

**7. Exhibit A**

None required.

**8. SPECIAL SECURITY REQUIREMENTS**

None required.

**9. SOFTWARE ENGINEERING PROCESS REQUIREMENTS**

None required.

**10. JOINT REVIEW SCHEDULE**

None.

**11. PERIOD OF PERFORMANCE**

This TA is effective from 04/27/09 to 04/27/10

**12. TECHNICAL PERFORMANCE RATING**

In evaluating technical performance, quality and timeliness shall be rated as follows:

Quality: 50%    Timeliness: 50%

**13. RESPONSE REQUIREMENTS**

This Task Plan shall address the contractor's specific work plans, associated estimated labor hours, cost and schedule.

**14. FUNDING INFORMATION**

Funding last submitted on 04/01/2009.

**15. MILESTONES**

None required.

**16. DELIVERABLES**

None required.

**17. FILE ATTACHMENTS**

None.

